# National Account Services



# We do it right the first time.

When you need routine maintenance for your car or light truck, you want it done right, the first time.

When you have a problem, you want it fixed right, the first time. That makes our service the right choice, every time.

Because, from the most basic repair to the most complex computerized system, we have the specially trained people, the advanced equipment, and the total commitment to provide you with the best automotive service you can find.

# Technicians, Not mechanics

Our service people are trained at Goodyear Automotive Service Training Centers where they learn the latest diagnostic and repair techniques. They stay current by attending annual update training sessions at Goodyear Training Centers and periodic on-site clinics conducted by Goodyear service specialists. Many of them have Automotive Service Excellence (ASE) Certificates. That's why they're called Technicians. And why you can trust the work they do.

# Advanced equipment

Our Technicians work with up-todate equipment, much of it computerized for speed and accuracy. This includes computerized engine analyzers that provide before and after printouts to show you what was done and why.



# You have a right to know

We won't recommend or perform any service unless it is necessary. We won't perform any repair or service without your approval.

We will gladly explain any service we recommend. We'll tell you what's wrong, what we propose to do and how. And the results you can expect. Only a Technician who is thoroughly qualified to perform the service you need, will be allowed to work on your car.

We will return any parts we replace. Some component prices are based on an "exchange" basis. In this event, you will be allowed to inspect the old part before it is returned.

We use only nationally known brand name parts with quality standards equal to, or better than, original equipment specifications.

You will never be billed for more than the estimate you approved.

# Your opinion counts

Goodyear wants to make sure we're doing a good job and treating you like the important customer you are. So, a few days after we service your vehicle, you may get a call from your servicing facility asking about your experience.

They'll ask how you were treated, whether the service solved your problem, whether you are satisfied and will return for future needs.

It's an important quality check. An important follow-up check to protect the Goodyear name. And a determined effort to make sure every customer is 100% satisfied, every time.



# IMPORTANT: TO ELIMINATE PROBLEMS AND EXPEDITE PROCESSING OF DOCUMENTS FOLLOW THESE INSTRUCTIONS\*

- (A) Be sure customer has proper authorization for work to be done in form of credit card, physical purchase order, or purchase order number. Consult National and Consumer Accounts Instruction Manual.
  - (B) Record necessary data, national accounts' requirements, such as purchase order or credit card number, vehicle number, name of lessee, odometer reading, serial number, etc. on delivery receipt. Consult National and Consumer Accounts Instruction Manual for requirements by account.
  - (C) Do not perform work covered by new-car warranty unless permission is given by fleet manager in case of emergency.
- 2. (A) The national account delivery receipt must indicate product code number and description on each item as shown on price list.
  - (B) Installation of shocks other than heavyduty must be specifically authorized on purchase order and/or have fleet managers approval, as driver authorization only is not sufficient.
  - (C) Services not shown in this price list.
    - Non pre-priced labor is billed at Mitchell Flat Rate Manual Time (F/R) utilizing the appropriate labor rate per hour as shown on page iii.
    - Non- Pre-Priced Automotive Parts are to be billed at Current List Price (CL/GSP).
  - (D) All Automotive Service must be billed itemizing parts and labor separately; all parts unless clearly identified on the invoice "rebuilt or used or reconditioned" are to be new.

- (E) Prices shown are for repairs on most automobiles and light trucks up through 3/4 ton.
- (F) Service performed on four wheel drive vehicles and trucks over 3/4 ton must be billed at current Flat Rate Manual Time using the appropriate Zone Labor Rate Per Hour for "LABOR" and CL/GSP Price for "PARTS".
- (G) Service work exceeding purchase order, coupon, or service credit card dollar limit must have the approval of the driver's fleet manager/supervisor and /or additional purchase order or credit card number. Note on delivery receipt name and phone number of person approving.
- 3. Do not make any modifications on any car, such as conversion kits for automatic adjustable brakes to manual brakes, gas pressure regulators, etc. (Nothing that would modify it away from its original equipment.)
- **4.** Inspect all service work performed and road test.
- 5. Below are the product codes you are to use for billing DISPOSAL CHARGES to National Accounts over and above state mandated charges. State mandated charges will automatically be invoiced by the CAD. These taxes are <u>NEVER</u> to be put on the delivery receipt.

MDSE DISPOSAL OF:	<b>ALL STATES</b>
Fuel Filter	046 139
Oil Filter	046 269
Transmission Fluid	046 275
Antifreeze	046 276
Batteries	046 277
Tires/Consumer	046 278
(Except AR, OK)	
Tire/Commercial	046 356
(Except AR, OK)	

Disposal charges should not exceed those charged to local retail customers.

- ★Some vehicles may require parts and/or labor charges at a cost higher than the printed National Account prices. In those instances Fleet Manager approval is required.
- ★Engine rebuilding or replacement and transmission replacement cannot be invoiced thru the National Account Program. They must be invoiced locally.

#### **ABBREVIATIONS**

ADT — Actual Diagnostic Time F/R — Flat Rate

CIR — Current Inspection Rate N/C — No Charge

CML — Current Manufacturers List CL/GSP – Current List or Goodyear Selling Price

\*See Appendix for labor rate MSA

# **National Account Check List**

- 1. Secure all necessary information from the driver.
- 2. Inspect the vehicle <u>per request</u>, list all items with proper codes and prices. (If diagnostic charges are required a purchase order number for authorization must be obtained prior to diagnostics being performed)
- 3. Call for authorization when required.
- 4. Secure name of person authorizing work and P.O. Number.
- 5. Complete document with all required information as stated in the National Account Instruction Manual.
- 6. Driver must sign Delivery Receipt.

### GOODYEAR NATIONAL ACCOUNT 8-STEP AUTHORIZATION GUIDELINE

#### 1) PREPARE BEFORE YOU CALL

Have all the necessary information ready before you pick up the phone to cal. Use this 8-Step authorization Guide as your checklist.

#### 2) COMMUNICATE EFFECTIVELY

Advise the fleet on any deadlines or promises made to the driver or any issues the driver may have.

#### 3) BUILD GOOD RELATIONSHIPS

Conduct yourself professionally - you are talking to other vehicle professionals. Respect and courtesy will be rewarded with trust and confidence.

#### 4) STAY INFORMED

The Maintenance Control Center you are dealing with should be able to provide reasons for declining work or authorization delays. Ask for that information so you are not at a loss to explain the situation to your customer - the fleet driver.

#### 5) IF FACED WITH AUTHORIZATION DELAYS - CALL TO FOLLOW UP

Sometimes additional assistance is available when faced with delays. Politely request supervisor intervention if delays become excessive.

### 6) KEEP THE DRIVER IN THE LOOP

Keep driver informed. Ask for his/her assistance in expediting the process with his/her fleet manager or maintenance company.

### 7) DOCUMENT YOUR EFFORTS

Good records keeping helps you and whoever you may contact for assistance.

### 8) KEEP A POSITIVE ATTITUDE

Attitude alone can motivate people to respond to your requests and make an extra effort when you most need it.

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### **ZONE LABOR RATES \***

		Per Hour
ZONE I		72.00
Arkansas	Montana	Rhode Island
Idaho	Nebraska	South Carolina
lowa	New Hampshire	South Dakota
Kentucky	New Mexico	Vermont
Maine	North Carolina	West Virginia
Mississippi	North Dakota	Wisconsin
остопри		Wyoming
STATES		
Alabama	Kansas	Oklahoma
Arizona	Louisiana	Oregon
Colorado	Maryland	Pennsylvania
Connecticut	Massachusetts	Tennessee
Delaware	Michigan	Texas
Florida	Minnesota	Utah
Georgia	Nevada	Missouri
Illinois	Ohio	Virginia
Indiana		Washington
ZONE III		79.00
Alaska California	New Jersey	New York
METDO ADEAC		92.00
Atlanta		
Austin	Jacksonville	Pittsburgh Portland
	Kansas City	
Boston Charlotte	Las Vegas	Raleigh Durham Sacramento
Cleveland	Memphis Miami/Fort Lauderdale	Salt Lake City
Columbia	Milwaukee/Madison	San Antonio
Dallas/Forth Worth		Seattle
	Minneapolis/St Paul Nashville	St. Louis
Denver/Colorado Springs Detroit		
Houston	Philadelphia Phoenix/Tucson	Tampa/St. Petersburgh
Houston	Phoenix/Tucson	
MAJOR METRO AREAS	<b></b>	
Chicago	San Fran	cisco
Los Angeles	Washingt	on D.C./Baltimore
New York/Long Island/North	ern New Jersey Hawaii	
San Diego	-	
	ABBREVIATIO	NS
CIR — Current Inspection Rate	CML — Current Manufacturers List	CL/GSP – Current List or Goodyear Selling Price
F/R — Flat Rate	N/C — No Charge	The state of the s

# TIRE — WHEEL — VALVE — WHEEL BALANCE SERVICE

#### **VEHICLES WITH AUTO TIRE AND P-METRIC LIGHT TRUCK TIRES**

PRODUCT						
		CODE	QTY.	PARTS	LABOR	TOTAL
Auto & P-Metric Light Truck Installation - Purchased	t					
In Store	Labor	040 103	Each		N/C	N/C
Auto & P-Metric LT Installation – Not Purchased						
In Store	Labor	040 101	Each		8.50	8.50
Flat Repair, Remove, Repair, Mount		040 265	Each	3.00	10.00	13.00
★ Rotate Mounted Tires	Labor	046 161	Each		3.50	3.50
Add'l mount charge tires w/45 or lower aspect ratio		046 383		_		5.00
★ New Valve — Snap-in Rubber with Tire Change	Parts	041 263	Each	3.00		3.00
Consumer Tire Disposal Fee						
w/New Tire Purchase (Except AR, OK - do not						
allow with a tire purchase)		046 278		2.00		2.00
Consumer Tire Disposal Fee						
w/out New Tire Purchase (Only AR/OK)		040 206				
Wheel Balance						
★ Automobiles, Light Trucks and Vans		044 263	Each	2.00	8.00	10.00
Wheel Balance/Valve Stem Combination		044 203	Each	5.00	8.00	13.00

<sup>★</sup>When tires are rotated in conjunction with four wheel balancing rotation is to be at "no charge".

#### **VEHICLES WITH LT LIGHT TRUCK TIRES**

		PRODUCT	ı			
		CODE	QTY.	PARTS	LABOR	TOTAL
LT Light Truck Tire Installation - Purchased In Store	Labor	040 107	Each		8.00	8.00
LT Light Truck Tire Installation – Not Purchased						
In Store	Labor	040 102	Each		10.00	10.00
Flat Repair		040 266	Each	3.50	11.00	14.50
★ Rotate Mounted Tires (Single Wheels)	Labor	046 163	Each		3.50	3.50
New Valve — Rubber With Tire Change	Parts	041 263	Each	3.00		3.00
New Valve (Metal with Tire Change)	Parts	041 206	Each	CL/GSP		
Wheel Balance						
★ Automobiles, Light Trucks and Vans		044 263	Each	2.00	8.00	10.00
Wheel Balance/Valve Stem Combination		044 203	Each	5.00	8.00	13.00

<sup>★</sup>When tires are rotated in conjunction with four wheel balancing rotation is to be at "no charge". In-House services for Unisteel LT Tire Dept 139 are found on page 34

#### WHEELS AND RIMS

for specifics.	Labor	040 108			N/C	
Warning — Many mag or mag type sport who require retorquing. Consult your owner's gui						
Truck Rim/Wheel	Parts	040 221	Each	CL/GSP		
Auto Wheel	Parts	040 220	Each	CL/GSP		
		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL

#### T.P.M.S.

	PRODUCT			
	CODE QTY. F	PARTS LABOR	TOTAL	
TPMS Sensor	040 231	GSP	F/R	
TPMS Hex Nut	040 232	GSP	F/R	
TPMS Valve Cap	040 233	.49		
TPMS Valve Core	040 234	.49		
Service Wheels w/TPMS Sensors	040 235	2.50	2.50	
TPMS Diagnostics	040 236		F/R	
TPMS Reset (each)	040 237	2.50	2.50	
Tire Pressure Monitor Sys Reset w/Rotate	040 238	5.00	5.00	
R/R TPMS Sensor	040 239		F/R	

<sup>\*\*</sup>Recommend \$2.00 Disposal on Auto and Light Truck (New York max \$2.50 - See Tire-HQ).

# **LUBRICATION** — OIL — GREASE

#### **★ LUBRICATION**

* LUBRICATION						
		PRODUCT		PARTS	LABOR	TOTAL
		CODE	QTY.			
Cars-Lt Truck-Van		077 164	Each	.75	6.75	7.50
Install Grease Fittings Only (Lube Extra)		077 201	Each	.75	3.00	3.75
★ OIL						
Oil (Per Qt.) 5W30	Parts	077 283	Per Qt.	3.50	N/C	3.50
Oil (Per 1/2 Qt.)	Parts	077 210	1/2 Qt.	1.75	N/C	1.75
Oil (Per Qt.) 5W20	Parts	077 521	Per Qt.	3.75	N/C	3.75
Oil Filter Disposal		046 269		1.50	N/C	1.50
★ When a lubrication, oil, and oil filter are purchas Engines requiring more than five quarts of oil and will be invoiced at \$24.95 plus the additional oil r SYNTHETIC	diesel engin					
Synthetic (Per Qt.)	Parts	077 288	Per Qt.	7.00	N/C	7.00
DIESEL  Diesel Oil SF/CC or SF/SE/CC (Per Qt.)	Parts	077 208	Per Qt.	4.50	N/C	4.50
Diesel Oil SF/CC or SF/SE/CD (Per 1/2 Qt.)	Parts	077 286	1/2 Qt.	2.25	N/C	2.25
GEAR OIL						
Synthetic Gear Oil (Per Pint)	Parts	077 289	Per Pt.	CL/GSP	F/R	
Differential and some Std. Shift Transmissions	Parts	077 202	Per Pt.	3.50	N/C	3.50
(Some Std. Transmissions Require Other or Spe	ecial Lubrica	ants)				
TRANSMISSION FLUID						
F-L-M, Dexron II, ATF+3 (Per Qt.)	Parts	097 261	Per Qt.	3.50	N/C	3.50
(Ford C-5 Overdrive Transmissions Require a Sp						
Some Ford Transmissions and Import Transmis	sions use D	exron II -	- Always	consult appro	priate man	ual.
POWER STEERING FLUID						

Power Steering Fluid (Per Pt.)

3.50

N/C

3.50

Parts 077 297 Per Pt.

# **FILTER SERVICE**

### **FILTERS**

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
_	CODE	QII.	PANIS	LABOR	IOIAL
Oil Filter	089 284	1	CL/GSP	F/R	
Diesel Fuel Filter	047 691	1	CL/GSP	F/R	
Air Filter	047 285	1	CL/GSP	F/R	
Fuel Filter-In Line	047 254	1	CL/GSP	F/R	
Fuel Filter In Carb.	047 243	1	CL/GSP	F/R	
Fuel Filter — Fuel Injection	047 297	1	CL/GSP	F/R	
Breather Element	047 260	1	CL/GSP	F/R	
Canister Filter	047 667	1	CL/GSP	F/R	
Cabin Air Filter	047 256	1	CL/GSP	F/R	
Recyclable Fule Filter Disposal	046-139	1	1.50		1.50

### **LUBE-OIL-FILTER**

		PRODUCT CODE	PARTS	LABOR	TOTAL
Lube-Oil-Filter (Up to 5 qts) (Excludes 5W20)		077 217	17.75	7.20	24.95
Lube-Syn-Oil-Filter Change (Up to 5 qts)		077 257	47.75	7.20	54.95
Lube-Oil-Filter (Up to 5 qts) 5W20		077 520	20.75	7.20	27.95
Check and top off fluid levels – Battery, Master cyl., Trans, Radiator, Washer (excludes lifetime coolant)	Labor	077 165		N/C	

# COMPUTERIZED VEHICLE ALIGNMENT

#### **VEHICLE ALIGNMENT CHECK - ONLY**

#### Includes:

- Inspect tires and check tire pressure.
- Inspect steering and suspension systems.
- Check vehicle height where applicable.
- Set up vehicle on alignment system.
- Compensate wheel sensors.
- Measure camber and toe of all four wheels (as applicable).
- Measure caster, set-back, and SAI of front wheels (as applicable).
- Provide complete alignment print-out with specifications.

		PRODUCT				
		CODE	QTY.	PARTS	LABOR	TOTAL
Vehicle Alignment Check - Only	Labor	078 161			29.00	29.00

This code and pricing is for use when an "alignment check - only" is requested by a consumer.

When an "alignment check" is requested and adjustments do become necessary, regular alignment pricing would then be substituted and the "alignment check" deleted.

#### COMPUTERIZED VEHICLE ALIGNMENT

Includes all of the above, plus:

- Shims (Except Rear)★
- Check and Adjust Camber (Where Adjustable)
- Check and Adjust Caster (Where Adjustable)
- Set Toe
- Center Steering Wheel (Additional Charge for Vehicles Requiring Removal of Steering Wheel)•
- Vehicles Requiring Steering Wheel Removal to Center Use Misc. Code (078 100) Labor

# PASSENGER CAR, LT. TRUCKS, VANS, COMPUTERIZED ALIGNMENT (UP TO 3/4 TON) EXCEPT FORD TWIN I BEAN

	PRODUCT	•			
	CODE	QTY.	PARTS	LABOR	TOTAL
Computerized Alignment - Reference Thrust Angle					
No Rear Wheel Adjustments	078 157				69.95
Computerized 4 Wheel Alignment Includes					
Mechanical Rear Adjustments	078 162				74.95

EVERY VEHICLE IN FOR ALIGNMENT MUST HAVE VEHICLE SPECIFICATION AND EXISTING READINGS PRINTED PRIOR TO ADJUSTMENT. AFTER ADJUSTMENT CORRECTION, READINGS ARE TO BE REPRINTED.

	PRODUCT				
	CODE	QTY.	PARTS	LABOR	TOTAL
Electronic Stability Control Reset	078 148			20.00	20.00

# COMPUTERIZED VEHICLE ALIGNMENT (CONT)

#### \*4 WHEEL DRIVE ALIGNMENT

\*IMPORTANT NOTE: Ford Twin I Beam and all 4 wheel drive vehicle's alignment pricing is to be regular computerized vehicle alignment charge(s) plus camber/caster correction as detailed below.

		PRODUCT				
_		CODE	QTY.	PARTS	LABOR	TOTAL
Cosmo Shim Camber Correction						
(Plus Alignment Charge)	Left	078 209	Each	CL/GSP	F/R	
_	Right	078 210	Each	CL/GSP	F/R	
Offset Bushing Camber/Caster Correction (Includes 81 Up Ford)						
(Plus Alignment Charge)	Left	078 212	Each	CL/GSP	F/R	
	Right	078 213	Each	CL/GSP	F/R	
Trucks with Solid Axle — Set Toe Only	Labor	078 155			F/R	
★ Rear — Camber/Toe Shim (Per Side)		078 220	Each	CL/GSP	F/R	

# **SUSPENSION**

### **COIL SPRINGS**

		<b>PRODUCT</b>	•			
		CODE	QTY.	PARTS	LABOR	TOTAL
Front Coil Springs	Parts	042 201	Pair	CL/GSP	F/R	
Rear Springs	Parts	042 602	Pair	CL/GSP	F/R	
CARGO COILS (OR EQUIVALEN	IT) — PASSEN					
Rear Cargo Coils		042 277	Pair	CL/GSP	F/R	
CARGO COILS (OR EQUIVALENT FRONT WHEEL DRIVE PASSEN	,		TRUCI	K FRONT		
Front Cargo Coils	Parts	042 212	Pair	CL/GSP	F/R	

NOTE: Always Use Current Cargo Coil Application Guide or Call Moog Hotline 1-800-325-8886

# **SUSPENSION (CONT)**

		PRODUCT				
		CODE	QTY.	PARTS	LABOR	TOTAL
Strut Rod Bushing (Except Ft. W.D.)						
All Models	Left	042 286	Each	CL/GSP	F/R	
	Right	042 287	Each	CL/GSP	F/R	
Strut Rod Bushings — Ft. W.D.	Left	042 288	Each	CL/GSP	F/R	
	Right	042 289	Each	CL/GSP	F/R	
Stabilizer Links		042 290	Pair	CL/GSP	F/R	
Stabilizer Bar Mount Bushings						
Ford — GM		042 291	Pair	CL/GSP	F/R	
Chrysler Stabilizer Bar Mount Bushing		042 292	Pair	CL/GSP	F/R	
Ball Joints						
Upper	Left	042 297	Each	CL/GSP	F/R	
	Right	042 293	Each	CL/GSP	F/R	
Lower	Left	042 294	Each	CL/GSP	F/R	
	Right	042 295	Each	CL/GSP	F/R	

<sup>•</sup> Use Only Approved Measuring Procedure

<sup>•</sup> Replace only if exceeds Manufacturer's Specification

# **SHOCKS/MacPHERSON STRUTS**

#### SHOCK ABSORBERS

	PRODUCT					
_		CODE	QTY.	PARTS	LABOR	TOTAL
Gas Charged Shocks	Front	043 240	Each	GSP	F/R	
	Rear	043 241	Each	GSP	F/R	
Gas Charged Truck & Van Shocks	Front	043 242	Each	GSP	F/R	
	Rear	043 243	Each	GSP	F/R	
★ MacPHERSON STRUTS/SPRING S	EAT CHO	CKG				
* Waterienson Struts/Sening S	DEAL SHU	CNS				
MacPherson Strut Cartridge		079 201	Each	GSP	F/R	
Gas Charged MacPherson Strut Cartridge		079 220	Each	GSP	F/R	
MacPherson Strut Assembly		079 202	Each	GSP	F/R	
Gas Charged MacPherson Strut Assembly		079 210	Each	GSP	F/R	
Modified MacPherson Strut Assembly		079 203	Each	GSP	F/R	
Gas Charged Modified Strut Assembly		079 212	Each	GSP	F/R	
Spring Seat Shock Absorber	Rear	079 206	Each	GSP	F/R	

<sup>★</sup> Most GM - Ford - Chry — Some vehicles may require parts and/or labor charges at a higher price. In those instances fleet manager approval must be obtained.

Rear

079 213

Each

**GSP** 

F/R

#### **TORQUE STRUTS**

Gas Charged Spring Seat Shock

Torque Strut	042 605		GSP	F/R			
STRUT CUSHION							
Strut Cushion	079 221	Each	CL/GSP	F/R			
NOTE: N/C for labor when done in conjunction with strut repair/replacement.							

NOTE: Flat rate labor charge when used without strut repair/replacement. Use code 079 221 for parts.

#### GAS CHARGED HOOD-TRUNK-HATCH LIFTS

Trunk/Hood Lift	043 217	Each	CL/GSP	12.00	
Hatch Lift	043 218	Each	CL/GSP	12.00	
Import Hatch Lift	043 219	Each	CL/GSP	12.00	

#### **★ NOTE: ALL ITEMS ABOVE REQUIRE FLEET MANAGER APPROVAL**

# **STEERING SYSTEM**

#### • FLUID EXCHANGE

			PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Power Steering Fluid Exchange	e Service		069 206		37.99	42.00	79.99
<u> </u>							
<ul> <li>IDLER ARM/PITMAN A</li> </ul>	RM/CENTER	LINK					
Idler Arm			042 265	Each	CL/GSP	F/R	
Pitman Arm			042 203	Each	CL/GSP	F/R	
Center Link			042 204	Each	CL/GSP	F/R	
Gear Box Adjustment		Labor	042 108			F/R	
• TIE ROD ENDS							
Most U.S. Cars — Except Rack &	Pinion Steering						
	_	Left Outer	042 296	Each	CL/GSP	F/R	
	<u>F</u>	Right Outer	042 205	Each	CL/GSP	F/R	
	_	Left Inner	042 206	Each	CL/GSP	F/R	
	F	Right Inner	042 207	Each	CL/GSP	F/R	
	Left Side Inner	and Outer	042 610	Both	CL/GSP	F/R	
-	Right Side Inner	and Outer	042 611	Both	CL/GSP	F/R	
• RACK AND PINION ST	EERING						
Outer Tie Rod Ends		Left Outer	042 182	Each	CL/GSP	F/R	
	F	Right Outer	042 183	Each	CL/GSP	F/R	
Inner Tie Rod End Assembly	_	Left Inner	042 274	Each	CL/GSP	F/R	
(Includes R&R Rack)	ſ	Right Inner	042 209	Each	CL/GSP	F/R	
	Inner & Outer-S	Same Side	042 269	Both	CL/GSP	F/R	
Rubber Bellows Boot		Left Side	042 276	Each	CL/GSP	F/R	
		Right Side	042 210	Each	CL/GSP	F/R	
Rack Mount Bushings			042 298		CL/GSP	F/R	
Adjust Rack and Pinion Gear L	ash (On Car)	Labor	042 111			F/R	
Remanufactured Rack and Pin	ion Assembly		042 224		CL/GSP	F/R	

# • ALL STEERING PARTS REPLACEMENT LABOR MUST BE OBTAINED FROM MITCHELL MANUALS OR MITCHELL ON DEMAND.

# **BRAKE SERVICE NOTES**

- Any Rotor Or Drum Replacement Recommendation Must Be Accompanied With Actual Micrometer Readings And Discard Specifications.
- Rotor Replacement Required if Resurfacing Will Result in Thickness Being Less Than Minimum Specification.
- Brake Drum Replacement Required If Drums Worn Beyond Manufacturer's Specifications.
- Caliper Replacement Required If Bleeder Valve Broken or Housing Badly Scored.
- Brake Drums and Rotors Use Current List Price.
- All Other Brake Work Not Listed Price At Current Flat Rate Time and Appropriate Zone Labor Rate Per Hour (F/R), Current List (CL) and Goodyear Selling Price (GSP).
- Combination Pricing Must Be Utilized When Overhaul Service Is Performed.
- There Is No Charge for Turning when New Rotors or Drums are Installed.

# BRAKE SERVICE DISC

### DISC BRAKE SERVICE (Auto, Light Truck, Van including 1/2 ton)

		PRODUCT	Г			
		CODE	QTY.	PARTS	LABOR	TOTAL
Front Disc Brake Service Includes Disc Pads / Resurface Rotors / Laboration	or	050.110		74.05	70.00	1 10 05
(Excludes ceramic pads)		052 116		71.35	78.60	149.95
Front Disc Brake Service Includes Disc Pads / Resurface Rotors / Labo (Includes Ceramic Pads)	or	052 311		91.35	78.60	169.95
Additional Charge for Wheel Bearing Repack and Seals.		052 234		16.50	16.00	32.50
Rear Disc Brake Service Includes Disc Pads / Resurface Rotors / Labo (Excludes ceramic pads)	or –	052 119		58.10	104.20	162.30
INDIVIDUAL						
Disc Brake Pads (excludes ceramic)	Parts	052 299		71.35		71.35
Disc Brake Pads ceramic	Parts	052 288		CL/GSP		
	Labor	052 126			F/R	
Disc Hardware Kits (Labor N/C with Brake Srv)	Parts	052 290		CL/GSP	F/R	
Install Hardware Kit	Labor	052 191		CL/GSP	F/R	
Caliper Guide Pin Kit (Labor N/C with Brake Sr	v) Parts	052 292	Per Whl	12.40		12.40
Install Guide Pin Kit	Labor	052 193		CL/GSP	F/R	
Overhaul Disc Caliper	Left Front	052 633	1	CL/GSP	F/R	
	Right Front	052 201	1	CL/GSP	F/R	
(Actuator Kit & Piston Extra)	Left Rear	052 635	1	CL/GSP	F/R	
(Actuator Kit & Piston Extra)	Right Rear	052 202	1	CL/GSP	F/R	
* Flush - Refill Hydraulic System		052 213		14.50	38.00	52.50
Add Brake Fluid as Required (Only)*		052 231	1	4.00	2.00	6.00
Caliper Piston/s (Labor N/C with Overhaul)	Left Front	052 634	1	CL/GSP		
	Right Front	052 203	1	CL/GSP		
	Left Rear	052 208	1	CL/GSP		
	Right Rear	052 219	1	CL/GSP		
Some vehicles may require more than one call	per piston pe	r caliper.				
Remanufactured Calipers	Left Front	052 276		CL/GSP	F/R	
	Right Front	052 281		CL/GSP	F/R	
	Left Rear	052 283		CL/GSP	F/R	
	Right Rear	052 284		CL/GSP	F/R	
+ Brake Inspection (N/C If Brake Service Provided	d)	052 117			24.00	24.00
Clean & Adjust rear Brakes		052 120		_	F/R	

<sup>\*</sup> Do NOT charge for brake fluid when product code 052 213 is used

<sup>+</sup> Tire Rotation N/C when brake inspection/service is performed (052 117)

# **BRAKE SERVICE (CONT)**

		<b>PRODUCT</b>				
_		CODE	QTY.	PARTS	LABOR	TOTAL
Resurface Brake Rotor when done in conjunction with Pad Replacement						
(Inc. Hubless Type Ft. W.D.)	Left Front	052 536	1		F/R	
_	Right Front	052 537	1		F/R	
_	Left Rear	052 125	1		F/R	
	Right Rear	052 531	1		F/R	
Resurface Brake Rotor Without Pad						
Replacement (Inc. Hubless Type Ft. W.D.)	Left Front	052 160	1		F/R	
_	Right Front	052 161	1		F/R	
	Left Rear	052 162	1		F/R	
	Right Rear	052 164	1		F/R	
Resurface Front Brake Rotor With Pad Replacement (Hub Type Ft. W.D.)						
Bleeding Extra If Required	Left Front	052 165	1		F/R	
_	Right Front	052 167	1		F/R	
Resurface Front Brake Rotor Without Pad Replacement (Hub Type Ft. W.D.)						
Bleeding Extra If Required	Left Front	052 168	1		F/R	
	Right Front	052 169	1		F/R	

# **★DISC BRAKE ROTORS**

# INSTALL NEW DISC BRAKE ROTOR WITH BRAKE SERVICE PRESSING EXTRA — SEE APPLICATION FOR LISTING

			<b>PRODUCT</b>				
			CODE	QTY.	PARTS	LABOR	TOTAL
s		Left Front	052 687	1	CL/GSP	N/C	
tion With		Right Front	052 688	1	CL/GSP	N/C	
Codes	052 116	Left Rear	052 689	1	CL/GSP	N/C	
and	052 119	Right Rear	052 690	1	CL/GSP	N/C	
ot in Conj	unction with	Brake Service ι	use followin	g Produc	t Code and Ap	propriate F/	R Labor
Rotor		Labor	052 579	Each		F/R	
	and	tion With Codes 052 116 and 052 119 ot in Conjunction with	Left Front tion With Right Front Codes 052 116 Left Rear and 052 119 Right Rear ot in Conjunction with Brake Service u	CODE	CODE   QTY.	Left Front         052 687         1         CL/GSP           tion With         Right Front         052 688         1         CL/GSP           Codes 052 116         Left Rear         052 689         1         CL/GSP           and         052 119         Right Rear         052 690         1         CL/GSP           ot in Conjunction with         Brake Service use following         Product Code and Ap	Left Front         052 687         1         CL/GSP         N/C           tion With         Right Front         052 688         1         CL/GSP         N/C           Codes         052 116         Left Rear         052 689         1         CL/GSP         N/C           and         052 119         Right Rear         052 690         1         CL/GSP         N/C           ot in Conjunction with         Brake Service use following         Product Code and Appropriate F/I

**★**Do not charge for turning brake drums and rotors if new drums or rotors are installed

# BRAKE SERVICE DRUM

#### **DRUM BRAKE SERVICE**

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Rear Drum Maintenance Brake Service		0052	Ψ	174110	LADON	TOTAL
(Includes Shoes/Turn Drums)		052 115		56.30	79.65	135.95
INDIVIDUAL						
Wheel Cylinder New	Left Front	052 606	1	CL/GSP	F/R	
	Right Front	052 607	1	CL/GSP	F/R	
	Left Rear	052 608	1	CL/GSP	F/R	
	Right Rear	052 609	1	CL/GSP	F/R	
Return Spring/Hold-Down Kit — Per Axle	Parts	052 697		CL/GSP	F/R	
Self-Adjuster Kit — Per Wheel	Parts	052 220		CL/GSP	F/R	
New Flexible Brake Hose	Left Front	052 620	1	CL/GSP	F/R	
New Flexible Brake Hose	Right Front	052 621	1	CL/GSP	F/R	
New Flexible Brake Hose	Right Rear	052 664	1	CL/GSP	F/R	
New Flexible Brake Hose	Left Rear	052 230		CL/GSP	F/R	
Resurface Brake Drum	Left Front	052 502	1		F/R	
	Right Front	052 503	1		F/R	
	Left Rear	052 504	1		F/R	
	Right Rear	052 505	1		F/R	
* Flush — Refill Hydraulic System		052 213	1	14.50	38.00	52.50
Add Brake Fluid As Required (Only)*		052 231	1	4.00	2.00	6.00
Brake Inspection (N/C if Brake Service Performance Performanc	rmed)	052 117			24.00	24.00

<sup>\*</sup> Do NOT charge for Brake Fluid when product code 052 213 is used

# **PARKING BRAKE SERVICE**

		PRODUCT			
		CODE QTY.	PARTS	LABOR	TOTAL
Parking Brake Adjustment (n/c With Brake Srv)	Labor	052 107		F/R	
				Actual	
Parking Brake — Free Up Cable — Lubricate	Labor	052 109 Per Side		Time	
New Parking Brake Cable	Parts	052 649	CL/GSP	F/R	

NOTE: Four Wheel drive vehicles labor charges, use current Labor Guide

<sup>•</sup> Tire Rotation N/C when brake inspection performed (052 117)

## **BRAKE DRUM**

### INSTALL NEW BRAKE DRUM WITH BRAKE SERVICE (Pressing additional as required)

		PRODUCT				
		CODE	QTY.	PARTS	•LABOR	TOTAL
New Brake Drum	Right Front	052 691	1	CL/GSP	N/C	
When Done In Connection	Left Front	052 692	1	CL/GSP	N/C	
With Brake Service (Code 052 115)	Right Rear	052 693	1	CL/GSP	N/C	
	Left Rear	052 694	1	CL/GSP	N/C	

NOTE: Brake Drums Replaced Not in Conjunction with Brake Service Use Following Product Code and Appropriate F/R Labor

Install New Brake Drum Labor 052 595 Each F/R

★ Do not charge for turning if new brake drums are installed

# **MASTER CYLINDER**

DDODLICT

		CODE	QTY.	PARTS	LABOR	TOTAL
New Master Cylinder	Parts	052 676	1	CL/GSP	F/R	
Rebuilt Master Cylinder	Parts	052 680	1	CL/GSP	F/R	

# LIFETIME" **BRAKE OVERHAUL**

\*Parts - Lifetime Labor - 24 months or 24,000 miles, whichever comes first

#### (LIFETIME BRAKE SERVICE)\* FRONT WHEEL DISC

Most Domestic Passenger, Auto, Light Truck, including 1/2 ton **Excludes Commercial License Plates.** 

		PRODUCT				
		CODE	QTY.	PARTS	LABOR	TOTAL
*	2 Remanufactured Calipers (includes hardware)					
	Disc Brake Pads (includes ceramic pads where applic	able)				
	Resurface Rotors					
	Bleed And Flush Hydraulic System					
	Inspect Master Cylinder, Brake Lines					
	Road Test/Adjust Rear Brakes	052 269		210.45	126.55	337.00
*	Does Not Include Dual Piston Calipers.					
*	2 Remanufactured Calipers (includes hardware)					
	Disc Brake Pads (includes ceramic pads where applic	able)				
	Resurface Rotors					
	Bleed And Flush Hydraulic System					
	Inspect Master Cylinder, Brake Lines					
	Road Test/Adjust Rear Brakes	052 310		230.45	126.55	357.00

<sup>\*</sup> Does Not Include Dual Piston Calipers.

### (LIFETIME BRAKE SERVICE)\* REAR WHEEL DISC

2 Remanufactured Calipers (Includes Hardware) Disc Brake Pads (excludes ceramic pads) Resurface Rotors

Bleed And Flush Hydraulic System

Inspect Master Cylinder, Brake Lines

And Emergency Brake Component

Road Test 052 275 CL/GSP 129.00

### (LIFETIME BRAKE SERVICE)\* FRONT OR REAR WHEEL DRUM ★Including Van & 1/2 Ton Truck 2 WHEEL DRUM BRAKE OVERHAUL (Front or Rear)

**Excludes Commercial License** Plates.

Light Truck, including 1/2 ton

**Most Domestic Passenger** 

**Most Domestic Passenger** Light Truck, including 1/2 ton **Excludes Commercial License** Plates.

	PRODUCT	•			
	CODE	QTY.	PARTS	LABOR	TOTAL
New Brake Lining Rear Wheels			55.25	30.80	86.05
Wheel Cylinders — Rear			68.20	37.60	105.80
New Return and Hold Down Springs			27.00	N/C	27.00
★ Resurface Two Drums				29.00	29.00
Bleed, Flush, Refill and Check Hydraulic System			14.50	11.00	25.50
Adjust Brakes, Road Test			N/C	N/C	N/C
Total	052 270		164.95	108.40	273.35
Price Includes Front Or Rear Adjustment					

<sup>★</sup> Add \$32.50 (052 234) If Bearings are Repacked and Grease Seals Replaced (Includes Seals)

NOTE: Four wheel drive vehicles labor charges, use current Labor Guide

National Account Customers Will Not Pay Shop Supply Charges

April 1, 2010

<sup>\*</sup> Add \$32.50 (052234) if bearings are repacked and seals replaced.

# — 3/4 TON TRUCK — BRAKE OVERHAUL

# 4 WHEEL DISC/DRUM BRAKE OVERHAUL• (Ceramic pads additional as required)

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
	CODE	QIT.	PARIS	LABUR	TOTAL
New Disc Brake Pads (Includes Hardware/excludes cerar	mic)		59.85	54,59	104.35
New Brake Lining			54.30	22.00	76.30
2 New Wheel Cylinders			78.00	31.60	109.60
Remanufactured Front Brake Calipers			110.80		110.80
New Return and Hold Down Springs			13.50		13.50
New Front Grease Seals			16.50		16.50
Repack Front Wheel Bearings				17.75	17.75
Resurface 2 Front Rotors				29.70	29.70
Resurface 2 Rear Drums				29.00	29.00
Bleed, Flush, Refill and Check Hydraulic System			14.50	11.00	25.50
Adjust Brakes and Road Test			N/C	N/C	N/C
Total	052 668		347.45	195.55	543.00

<sup>•</sup>Add \$27.50 (052 560) for Removal of Full Floating Axles (Pair)

# FRONT WHEEL DISC BRAKE OVERHAUL (Ceramic pads additional as required)

(ooranno paaso aaantional ao roquirou)					
	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
New Disc Brake Pads (Includes Hardware/excludes of Remanufactured Front Brake Calipers New Front Grease Seals Repack Front Wheel Bearings Resurface 2 Front Rotors Bleed, Blush, Refill and Check Hydraulic System Adjust Brakes and Road Test	ceramic)				
Total	052 669		212.25	125.75	338.00
New Disc Brake Pads (Includes Hardware/includes of Remanufactured Front Brake Calipers New Front Grease Seals Repack Front Wheel Bearings Resurface 2 Front Rotors Bleed, Blush, Refill and Check Hydraulic System Adjust Brakes and Road Test	eramic)				
Total	052 588		232.25	125.75	358.00
Price Includes Rear Brake Adjustment  3/4 TON TRUCK DISC SERVICE					
	Parts 052 599		64.95		64.95
Disc Brake Pads (excludes ceramic)	Labor 052 198			51.50	51.50
	Parts 052 588		CL/GSP		
Ceramic Pads	Labor 052 198			51.50	51.50

NOTE: Four wheel drive vehicles use Labor Guide.

# — 3/4 TON TRUCK — DRUM BRAKE OVERHAUL

### 2 WHEEL REAR DRUM BRAKE OVERHAUL★

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
New Brake Lining Rear Wheels 2 New Wheel Cylinders — Rear New Return and Hold Down Springs Resurface 2 Rear Drums Bleed, Flush, Refill and Check Hydraulic System Adjust Brakes, Road Test					
Total	052 673		160.30	113.70	274.00

<sup>★</sup> Add \$27.50 (052 560) For Removal of Full Floating Axles (Pair)

# WHEEL BEARING AND SEAL SERVICE

DEDAGK WILLEL DEADINGS		<b>PRODUCT</b>	-			
REPACK WHEEL BEARINGS		CODE	QTY.	PARTS	LABOR	TOTAL
When Performed in Conjunction with Brake Service "Disc or Drum" Other Tha Brake Special or Combination Pricing	<b>an</b> Labor	052 234	All 4	16.50	16.00	32.50
Brake openial of combination i noting	Labor	002 204	7111 -	10.50	10.00	02.00
REPACK FRONT BEARINGS						
(PLUS SEALS)	Drum	064 105	All 4		F/R	
	Disc	064 106	All 4		F/R	
Four Wheel Drive — Front (Disc or Drum)	Labor	064 107	All 4		F/R	
FRONT GREASE SEALS	Parts	064 208	Each	8.25		8.25
FRONT WHEEL BEARINGS						
(Non Drive Axle) Plus Repack	Left Inner	052 240	1	CL/GSP	F/R	
	Right Inner	052 639	1	CL/GSP	F/R	
	Left Outer	052 241	1	CL/GSP	F/R	
	Right Outer	052 638	1	CL/GSP	F/R	
FT. W. D.	Left Front	052 212	1	CL/GSP	F/R	
	Right Front		1	CL/GSP	F/R	
	i ligini i ioni	002 211	1	02/401	1 /1 1	

# **REAR BEARING & SEAL SERVICE**

### **REPACK REAR WHEEL BEARINGS**

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
FT. W. D. Non Unitized (Plus Seals)						
	Drum Type	064 109	All 4		F/R	
-	Disc Type	064 110	All 4		F/R	
REAR GREASE SEALS						
		064 211	Each	8.25		8.25
REAR AXLE BEARING (UNITIZED)						
FT. W. D.	Left Rear	052 217	1	CL/GSP		
	Right Rear	052 216	1	CL/GSP		
Install Rear Unitized Bearing	Labor	052 105	Each		F/R	
REAR AXLE SHAFT BEARING AND Integral Carrier	SEAL  Left Rear	052 245	1	CL/GSP	F/R	
-	Right Rear	052 243	1	CL/GSP	F/R	
	Both Sides	052 246	1	CL/GSP	F/R	
REAR AXLE SHAFT BEARING AND Removable Carrier	SEAL  Left Rear Right Rear	052 247 052 640	1	CL/GSP CL/GSP	F/R F/R	
REAR AXLE SHAFT OIL SEALS						
Integral Carrier	Left Side	052 248	1	CL/GSP	F/R	
	Right Side	052 642	1	CL/GSP	F/R	
	Both	052 226	1	CL/GSP	F/R	
PINION SHAFT SEAL						
Pinion Shaft Seal	Parts	052 255	1	CL/GSP	F/R	
Front Differential - Drain & Refill		042-254	1	CML	36.00	
Rear Differential - Drain & Refill		042-255	1	CML	36.00	

# **UNIVERSAL JOINT SERVICE**

#### **UNIVERSAL JOINTS**

		PRODUCT				
		CODE	QTY.	PARTS	LABOR	TOTAL
(Conventional Rear Wheel Drive)						
,	Front	052 256	Each	CL/GSP	F/R	
	Rear	052 257	Each	CL/GSP	F/R	
	Both	052 258	Each	CL/GSP	F/R	
CONSTANT VELOCITY JOINTS						
Drive Axle (FT. W. D.)						
C. V. Joint	Left Inner Parts	052 259	Each	CL/GSP	F/R	
C. V. Joint	Left Outer Parts	052 277	Each	CL/GSP	F/R	
C. V. Joint	Right Inner Parts	052 279	Each	CL/GSP	F/R	
C. V. Joint	Right Outer Parts	052 286	Each	CL/GSP	F/R	
C. V. Boot	Left Inner Parts	052 655	Each	CL/GSP	F/R	
C. V. Boot	Left Outer Parts	052 656	Each	CL/GSP	F/R	
C. V. Boot	Right Inner Parts	052 657	Each	CL/GSP	F/R	
C. V. Boot	Right Outer Parts	052 658	Each	CL/GSP	F/R	
FRONT DRIVE AXLES						
	Left Front Parts	052 648	Each	CL/GSP	F/R	
	Right Front Parts	052 652	Each	CL/GSP	F/R	

# **COMPUTERIZED ENGINE ANALYSIS**

#### **COMPUTERIZED ENGINE PERFORMANCE ANALYSIS**

		<b>PRODUCT</b>	•			
		CODE	QTY.	PARTS	LABOR	TOTAL
Computerized Engine Analysis	Labor	047 579	Each		F/R	F/R

#### **COMPRESSION TEST**

		PRODUCT				
		CODE	QTY.	PARTS	LABOR	TOTAL
(All Engines)	Labor	047 122			F/R	

# **ENGINE/MAINTENANCE TUNE-UP**

	PRODI COD		PARTS	LABOR	TOTAL
(Replace Spark Plugs)					
4 Cylinder	047 2	:11	CL/GSP	F/R	
6 Cylinder	047 2	12	CL/GSP	F/R	
8 Cylinder	047 2	13	CL/GSP	F/R	
★ Additional Labor Required for Tune-Up	Labor 047 1	09		F/R	

# ENGINE ANALYSIS AND TUNE-UP INDIVIDUAL PARTS PRICING

		PRODUCT				
		CODE	QTY.	PARTS	LABOR	TOTAL
SPARK PLUGS						
SI AIIICI LOGO						
Resistor		047 272	1	CL/GSP		
Platinum		047 207	1	CL/GSP		
Install Spark Plugs		047 126			F/R	
IGNITION ROTORS*						
*NOTE: No Labor Charge for Rotor Installation in C (Add .6 Where Necessary to Remove A/C Compressor		ion with Di	stributor	Cap Replace	ement.	
Ignition Rotor	Parts	047 655	1	CL/GSP	F/R	
						_
DISTRIBUTOR CAPS						
Distributor Cap	Parts	047 265	1	CL/GSP	F/R	
IGNITION WIRES — SETS						
Ignition Wire Set — 4 Cylinder	Parts	047 240	Set	CL/GSP	F/R	
Ignition Wire Set — 6 Cylinder	Parts	047 234	Set	CL/GSP	F/R	
Ignition Wire Set — 8 cylinder	Parts	047 235	Set	CL/GSP	F/R	
SINGLE WIRE REPLACEMENT						
(ONLY WHEN NECESSARY) Electronic or Non-Electronic	Parts	047 278	Each	CL/GSP	F/R	
DISTRIBUTOR PICK-UP COILS						
Distributor Pick-Up Coil	Parts	047 247	Each	CL/GSP	F/R	

# ENGINE ANALYSIS AND TUNE-UP (CONT) INDIVIDUAL PARTS PRICING

		PRODUCT				
		CODE	QTY.	PARTS	LABOR	TOTAL
IGNITION MODULES						
(Non-Computer Systems) Non Computerized Ignition Module	Parts	047 227	Each	CL/GSP	F/R	
IGNITION MODULES						
Computerized/Ignition Module	Parts	047 606	Each	CL/GSP	F/R	
IGNITION COIL						
Ignition Coil	Parts	047 242	Each	CL/GSP	F/R	
TIMING						
Check Base Timing (Without Tune-Up)	Labor	047 155	1		F/R	
Check and Adjust Base Timing (Without Tune-Up)	Labor	047 131	1		F/R	
P.C.V. VALVE REPLACEMENT		047 268	1	9.50	2.50	12.00
WARM AIR DUCT HOSE REPLACEMENT		047 223	1	9.50	3.00	12.50
VACUUM HOSE REPLACEMENT (Under Hood Only)		047 228	Per Ft.	1.40	1.90	3.30
P.C.V./CANISTER HOSE REPLACEMENT		047 229	Per Ft.	3.50	3.50	7.00
AIR INTAKE HOSE REPLACEMENT (Air Cleaner)	Parts	047 286	1	CL/GSP		
Install Air Intake Hose	Labor	047 138	1		8.00	8.00
VALVE COVER GASKET(S)	Parts	047 298		CL/GSP	F/R	

# COMPUTER CONTROLLED EMISSION SYSTEMS

		PRODUCT				
_		CODE	QTY.	PARTS	LABOR	TOTAL
Sensor Testing	Labor	047 117			F/R	
MAP Sensor	Parts	047 210		CL/GSP		
BARO Sensor	Parts	047 239		CL/GSP		
VAC Sensor	Parts	047 293		CL/GSP		
O² Sensor	Parts	047 230		CL/GSP		
VSS	Parts	047 241		CL/GSP		
Coolant Sensor	Parts	047 252		CL/GSP		
EGR Solenoid/EGR Valve	Parts	047 257		CL/GSP		
Canister/Canister Purge Solenoid/Valve(s)	Parts	047 263		CL/GSP		
Exhaust Gas Analysis (2 gas, 4 gas, 5 gas)	Labor	047 164			F/R	
Computer/Emission Control						
Component Replacements	Labor	047 120			F/R	
MAF Sensor		047 217		CL/GSP	F/R	
Crank Sensor		047 219		CL/GSP	F/R	

# COMPUTER CONTROLLED EMISSION SYSTEMS DIAGNOSIS

#### **COMPUTERIZED CONTROLS**

	PRODUCT	
	CODE QTY.	PARTS LABOR TOTAL
Diagnostic Circuit Check	Labor 047 513	F/R
System Performance Test	Labor 047 515	F/R

ALL VEHICLES HAVING ANY OF THE FOLLOWING SERVICES PERFORMED ARE TO BE ROAD TESTED AFTER SERVICE IS COMPLETED: ENGINE TUNE-UP OR ENGINE PERFORMANCE ANALYSIS: IF REPAIRS OR ADJUSTMENTS ARE PERFORMED, ALIGNMENT SERVICES, BRAKE WORK, STRUT INSTALLATION, SHOCK INSTALLATION, EXHAUST WORK, TRANSMISSION MAINTENANCE/REPAIR/REPLACEMENT.

# **FUEL SYSTEM**

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Idle Speed Control Motor Testing and Adjustments	Labor	047 174			F/R	
Idle Speed Control Motor	Parts	047 275		CL/GSP		
Idle Speed Control Motor R&R and Adjustments	Labor	047 176			F/R	
Adjustments — Throttle Body Injection (TBI) Includes Minimum Air Adjustment and TPS Adjustment (Add R&R F/R if Removal Required)	Labor	047 177			F/R	
R&R TBI Unit(s) (Plus Gaskets)	Labor	047 179			F/R	
Fuel Pump Pressure and Volume Test (Carburated Fuel System)	Labor	047 525			F/R	
Fuel Pump Pressure, Regulation, Volume, and Rest Test (Adjust Pressure Where Applicable) (Fuel Injection Systems)	Labor	047 195			F/R	
FUEL PUMPS						
New Fuel Pump	Parts	047 686	1	CL/GSP	F/R	
Rebuilt Fuel Pump	Parts	047 687	1	CL/GSP	F/R	
FUEL INJECTION MAINTENANCE						
Chemically Clean Fuel Injectors 4-6-8 Cyl. — Clean Fuel Injectors		080 201		40.60	49.35	89.95

# **BATTERY & ELECTRICAL SYSTEM**

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
System Check With Volt/AMP Tester			<u> </u>			
Battery, Cranking, and Charging	Labor	047 102			19.99	19.99
Recharge Battery	Labor	047 116			9.99	9.99
Battery Installation (With Purchase)	Labor	047 135			10.50	10.50
New Battery Cable	Parts	047 652		CL/GSP		
Install New Cable	Labor	047 568			F/R	
Noco Corrosion Service With Battery Purchase		047 248		2.50	7.49	9.99
Clean-Tighten Terminals						
Includes Corrosion Treatment		047 250		2.50	7.49	9.99
Misc New Battery (Type in brand, group size and month of warrant	Parts ty)	201 100 00	00	CL/GSP		

<sup>•</sup>Battery Cable Should Be Disconnected When Charging

#### **GOODYEAR AUTO SERVICE CENTERS INSTRUCTIONS**

		<b>PRODUCT</b>	•			
		CODE	QTY.	PARTS	LABOR	TOTAL
New Battery	(GASC) Parts	034 201		GSP		
Pro-Rated Battery Adjustment	(GASC) Parts	034 001		GSP		

# **BATTERY & ELECTRICAL SYSTEM (CONT)**

### **STARTING SYSTEM**

		<b>PRODUCT</b>	•			
		CODE	QTY.	PARTS	LABOR	TOTAL
New Starter	Parts	047 680	1	CL/GSP	F/R	
Rebuilt Starter	Parts	047 681	1	CL/GSP	F/R	
STARTER SOLENOIDS						
Starter Relay		047 635		CL/GSP	F/R	
Starter Solenoid	Parts	047 637		CL/GSP	F/R	
No Labor Chg with Starter Motor Replacement						
CHARCING EVETEME						
CHARGING SYSTEMS						
ALTERNATOR						
New Alternator	Parts	047 682	1	CL/GSP	F/R	
Rebuilt Alternator	Parts	047 289	1	CL/GSP	F/R	
Adjust Drive Belts	Labor	057 120			F/R	
VOLTAGE REGULATORS						
New Voltage Regulator	Parts	047 683	1	CL/GSP	F/R	

## **BELTS**

#### **FAN OR ACCESSORY**

		PRODUCT				
		CODE	QTY.	PARTS	LABOR	TOTAL
(Most U.S. Cars — Non Serpentine)						
Alternator Belt	Parts	057 250		GSP	F/R	
Power Steering Belt		057 295		GSP	F/R	
Air Conditioner Belt		057 296		GSP	F/R	
Air Pump Belt		057 297		GSP	F/R	
Install Belt(s)	Labor	057 151			F/R	
Adjust Belts (N/C with Belt Changeover)	Labor	057 120	Each		F/R	
SERPENTINE/ POLY-V BELTS						
All	Parts	057 269	Each	CL/GSP	F/R	
TIMING BELT						
Timing Belt	Parts	057 293		CL/GSP	F/R	

NO SERVICE OR REPAIRS WILL BE RECOMMENDED OR PERFORMED THAT ARE NOT NEEDED. (DO NOT CONFUSE "REPAIRS THAT ARE NOT NEEDED" WITH PREVENTIVE MAINTENANCE SERVICE.)

# **★COOLING SYSTEM**

#### COOLING SYSTEM MAINTENANCE SERVICE

		PRODUCT CODE	Γ QTY.	PARTS	LABOR	TOTAL
Includes:     Cooling System Pressure Test     Radiator Cap Pressure Test     Inspect all Hoses, Connections, and Clamps     Inspect Water Pump, Fan and Fan Clutch     Inspect Hot Water/Heater Valve if Equipped     Power Flush Cooling System     Includes Antifreeze/Coolant		CODE	QIT.	FANIS	LABOR	TOTAL
TOTAL		070 210	Each	20.00	69.95	89.9
ANTI-FREEZE						
Coolant Installed Per Gallon (excludes lifetime)		049 293	Each	9.95		9.9
1/2 Gallon		049 290	Each	5.00		5.00
Lifetime Coolant Installed Per Gallon		049 295	Each	CL/GSP		
1/2 Gallon Lifetime Coolant		049 296	Each	CL/GSP		
Drain & Refill Cooling System		070 101			F/R	
RADIATOR HOSE/HEATER HOSE/BYPAS	S HOS	SE 057 271	Each	CL/GSP		
RADIATOR HOSE/HEATER HOSE/BYPAS  Upper Lower	_	_	Each Each	CL/GSP CL/GSP		
Upper	Parts	057 271			F/R	
Upper Lower	Parts Parts	057 271 057 261			F/R	
Upper Lower Install Radiator Hose	Parts Parts	057 271 057 261 057 159	Each	CL/GSP	F/R	
Upper Lower Install Radiator Hose Heater Hose Per Foot Most Vehicles	Parts Parts Labor	057 271 057 261 057 159 057 290	Each Per Ft.	CL/GSP	F/R	
Upper Lower Install Radiator Hose Heater Hose Per Foot Most Vehicles Molded Heater Hose	Parts Parts Labor Parts	057 271 057 261 057 159 057 290 057 294	Each Per Ft. Each	CL/GSP		
Upper Lower Install Radiator Hose Heater Hose Per Foot Most Vehicles Molded Heater Hose Install Heater Hose	Parts Parts Labor Parts Labor	057 271 057 261 057 159 057 290 057 294 057 188	Each Per Ft. Each Each	CL/GSP CL/GSP CL/GSP		
Upper Lower Install Radiator Hose Heater Hose Per Foot Most Vehicles Molded Heater Hose Install Heater Hose Bypass Hose	Parts Labor Parts Labor Parts Parts	057 271 057 261 057 159 057 290 057 294 057 188 057 272	Each Per Ft. Each Each	CL/GSP CL/GSP CL/GSP	F/R	
Upper Lower Install Radiator Hose Heater Hose Per Foot Most Vehicles Molded Heater Hose Install Heater Hose Bypass Hose Install By-Pass Hose	Parts Labor Parts Labor Parts Labor Labor	057 271 057 261 057 159 057 290 057 294 057 188 057 272 057 173	Per Ft. Each Each Each	CL/GSP  CL/GSP  CL/GSP	F/R	
Upper Lower Install Radiator Hose Heater Hose Per Foot Most Vehicles Molded Heater Hose Install Heater Hose Bypass Hose Install By-Pass Hose Hose Clamps	Parts Labor Parts Labor Parts Labor Labor	057 271 057 261 057 159 057 290 057 294 057 188 057 272 057 173	Per Ft. Each Each Each	CL/GSP  CL/GSP  CL/GSP	F/R	

★ New coolants have been developed (ie: Dex-Cool in GMs 96 and newer) that must not be mixed with standard coolants. Check vehicle applications prior to adding or changing coolants.

# **AIR CONDITIONING**

		PRODUCT CODE	Γ QTY.	PARTS	LABOR	TOTAL
A/C DIAGNOSTIC PERFORMANCE TEST						
A/C Performance Test						
(Includes Adjust Drive Belt, Leak Test)		087 251		CL/GSP	39.95	
Freon Per Lb. (R-12)	Parts	087 250	Per Lb.	CL/GSP		
R-134A Refrigerant	Parts	087 210	Per Lb.	GL/GSP		
EVACUATE AND RECHARGE						
(Plus Freon)	Labor	087 160	Each		79.95	79.95
AIR CONDITIONER COMPRESSORS — N	JFW/R	FRIIIIT				
New Air Conditioner Comp.	Parts	087 220	1	CL/GSP	F/R	
Rebuilt Air Conditioner Comp.	Parts	087 255	1	CL/GSP	F/R	
AIR CONDITIONING SERVICES						
Expansion Valves	Parts	087 227	Each	CL/GSP		
Orifice Tubes	Parts	087 228	Each	CL/GSP		
Receiver Dryers	Parts	087 235	Each	CL/GSP		
Accumulators	Parts	087 229	Each	CL/GSP		
Compressor Shaft Seal Kit	Parts	087 230	Each	CL/GSP		
Compressor Clutch Assembly	Parts	087 205	Each	CL/GSP		
Compressor Pulley Bearing	Parts	087 206	Each	CL/GSP		
Compressor Pulley Assembly	Parts	087 207	Each	CL/GSP		
Thermal Limiter Fuse	Parts	087 231	Each	CL/GSP		
Condenser	Parts	087 232	Each	CL/GSP		
Air Conditioning Hose	Parts	087 233	Each	CL/GSP		
Evaporator Core	Parts	087 225	Each	CL/GSP		
Blower Motor	Parts	087 234	Each	CL/GSP		
Install Air Conditioning Part	Labor	087 171			F/R	

# **AUTOMATIC TRANSMISSIONS**

## \*TRANSMISSION MAINTENANCE

Add for Filter and Gasket

	PRODU		OTV	PARTS	LABOR	TOTAL
	COD	<u> </u>	QTY.	PARIS	LABOR	TOTAL
Includes: • Fluid Change — Including New Fluid						
<ul> <li>Install New Filter or Clean Where Applicable</li> </ul>						
Install New Pan Gasket Where Applicable     Road Test	097 2	60		44.80	34.90	79.70
Conventional Rear or Ft. Wh. Dr.	097.2	62		44.80	34.90	79.70
Most Cars						
Some Vehicles Require Vehicle Specific Fluids – Al	ways Cons	ult M	lanual			
TRANSMISSION FLUID						
	arts 097 2	61 F	Per Qt.	3.50	N/C	3.50
(Do Not Bill When Maintenance Service is Performed) (Ford C-5 Overdrive Transmissions Require Special Type H Fluid Available From Ford Only)			·			
Some Ford Transmissions and Import Transmissions Use Dexron II — Always Consult Appropriate Manual.						
TRANSMISSION SERVICES						
Vacuum Modulator (All)	097 2	02	1	CL/GSP	F/R	
Auto Trans Ext. Housing Bushing and Seal	097 2	72	1	CL/GSP	F/R	
G-M Throttle Valve (T.V.) Cable Adj.	bor 097 1	03	1		F/R	
Ford-Chry. Throttle Linkage Adj. La	bor 097 1	04	1		F/R	
TRANSMISSION FLUID EXCHANGE						
(Includes Chemicals and Fluid)	097 1	07		53.00	56.95	109.95

097 204

25.80

34.90

60.70

# **LAMPS** — WINDSHIELD SERVICE

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
AIM HEADLAMPS						
2 Lamp System	Labor	047 551	1		F/R	
4 Lamp System	Labor	047 596	1		F/R	
	Labor	047 000			1711	
SEALED BEAMS (Regular)						
Small Round		066 201	1	GL/GSP	F/R	
Large Round		066 202	1	GL/GSP	F/R	
Small Rectangular		066 203	1	GL/GSP	F/R	
Large Rectangular		066 204	1	GL/GSP	F/R	
Additional Labor		066 112	1		F/R	
HALOGEN SEALED BEAMS						
Small Round		066 205	1	GL/GSP	F/R	
Large Round		066 206	1	GL/GSP	F/R	
Small Rectangular		066 207	1	GL/GSP	F/R	
Large Rectangular		066 208	1	GL/GSP	F/R	
Additional Labor		066 112	1		F/R	
QUARTZ BULB						
Quartz Bulb	Parts & Labor	066 211		GL/GSP	F/R	
	. 4.10 4 2400.			<u> </u>		
REPLACE SMALL LAMP						
(Parking — Taillight — Side Marker)	Parts	066 209	1	GL/GSP		
Install Small bulb	Labor	066 110			F/R	
WIPER SERVICE						
•Install Wiper Blade Inserts		059 201	Pair	8.50	2.00	10.50
•Replace Wiper Blades		059 202	Each	10.50	2.00	12.50
•Snow Blades Installed		059 203	Each	14.50	2.00	16.50
•Wiper Arms	Parts	059 204		CL/GSP		
Install Wiper Arm	Labor	059 105			F/R	
*Most cars						
WINDSHIELD WASHER FLUID						
Windshield Washer Fluid	Parts	077 296F	ill Reservoi	r 3.00		3.00

## **EXHAUST**

### **EXHAUST SYSTEMS**★

		PRODUCT				
		CODE	QTY.	PARTS	LABOR	TOTAL
Muffler	Parts	053 601	Each	CL/GSP		
Muffler	Labor	053 105			F/R	
Clamps With Exhaust Work	Parts	053 210	Each	GL/GSP	F/R	

<sup>★</sup>All Other Exhaust Work Use CL/GSP and F/R Use Misc. Exhaust Codes (053 200) Parts and (053 100) Labor

## **STATE INSPECTION**

### STATE VEHICLE INSPECTION

		<b>PRODUCT</b>				
		CODE	QTY.	PARTS	LABOR	TOTAL
Vehicle Inspection	Labor	048 120	1		C.I.R.	

Various states require a mandatory vehicle inspection, in those states where this exists use code 048 120, (As indicated above). The invoice description will automatically print "Vehicle Inspection". Because the charge for this service varies, you will be required to enter the appropriate labor charge for your state, (C.I.R.).

Labor	048 130	1		C.I.R.	
	048 131	1		C.I.R.	
Labor	048 150	1		N/C	
	048 136		6.00	15.00	21.00
	048 122		2.00	8.00	10.00
		048 131 Labor 048 150 048 136	048 131 1  Labor 048 150 1  048 136	048 131 1  Labor 048 150 1 048 136 6.00	Under the control of the control o

CHECK: Brakes, shocks, steering, exhaust system, suspension, wipers, lights, transmission, cooling system, battery, starter and belts & hoses.

## **COMMERCIAL TRUCK TIRE SERVICE**

#### TRUCK TIRE ROAD SERVICE

Pickup or delivery of tires, wheels, rims for replacement, retreading, or repair will be subject to a P&D Fuel surcharge. All regular in-shop rates will apply for work performed. **ALL ROAD SERVICE WILL BE CHARGED AT AN HOUR AND HALF HOUR RATE.** 

All Goodyear National and Consumer accounts and their divisions and subsidiaries are approved to receive National Account billing on truck tire service charges that may be incurred unless otherwise stated in the National Account Instruction Manual.

These charges are countrywide. The below prices, apply to National Account purchases when delivered by any supply point, including dealers.

#### **EMERGENCY/YARD SERVICE CALLS**

Emergency Road Service Regular Hours - Service that is needed right away, whether on the hwy or a yard call - Standard Hours 8:00am to 5:00pm.

Emergency Road Service After Hours - 5:00pm to 8:00am - Supply point may elect to charge a 2 hour minimum for after hours emergency service calls.

#### **BASIC ROAD SERVICES**

CODE	SERVICE	CHARGE
046-240-000	Emerg Road Svc Call-Reg Hrs/Per Hr - 8:00am - 5:00pm Monday thru Friday	
046-241-000	Emerg Road Svc Call-Reg Hrs/Per 1/2 Hr - 8:00am - 5:00 pm Monday thru Friday	\$45.25
046-242-000	Emerg Road Svc Call-After Hrs/Per Hr - 5:00pm - 8:00am Monday - Sunday and Holidays	\$119.00
046-243-000	Emerg Road Svc Call-After Hrs/Per 1/2 Hr -5:00pm - 8:00am Monday - Sunday and Holidays	\$59.50
	Supply Point may elect to charge a 2 hours minimum for after hours emergency service call	
046-244-000	Yard Call-Reg Hrs/Per Hr	
046-245-000	Yard Call-Red Hrs/Per 1/2 Hr	\$37.00
046-246-000	Yard Call-After Hrs/Per Hr	
046-247-000	Yard Call-After Hrs/Per 1/2 Hr	
046-911-000	Yard Call One Time Charge	\$36.50
046-381-000	Emerg Unscheduled Yard Call Hrs/Per Hr	
046-382-000	Emerg Unscheduled Yard Call per 1/2 Hr	\$45.25
046-154-000	Towing Fees & Tolls	Flat Rate
046-904-000	Mileage Over 20 Miles Per Call (Portal to Portal)	

All service charges are PER HOUR (or half hour) and INCLUDE at NO EXTRA COST:

- 1. Miscellaneous road service labor charges such as flat repairs (incl. standard patch and cement) up to 3/8" diameter
- 2. Mounts and Dismounts

Charges for MATERIALS used may be assessed:

- 1. Valve Hardware
- 2. Studs
- 3. Tubes, etc.

047-526-000	Fuel Surcharge - First 20 miles is charged a surcharge, flat charge indexed weekly. Applies to pickup delivery, road service calls
047-528-000	Contract Fuel Surcharge
046-910-000	Contract Mileage over 20 Miles Portal to Portal
046-356-000	Commercial Disposal Fee (except AR, OK - do not allow with a tire purchase) (NY max \$2.50)
040-206-000	Tire Disposal for AR and OK only w/out tire purchase - for consumer or commercial tires

## IN HOUSE SERVICE PRICING

UNISTEEL LIGHT TRUCK - D/139		LOOSE WHEEL		OUTSIDE DUAL		IDE AL
Flat Repair	046 334	\$20.79	046 335	\$24.04	046 336	\$27.66
Mount & Dismount	046 331	\$17.22	046 332	\$20.74	046 333	\$24.04
Wheel Balance	046 337	\$17.85	046 337	\$17.85	046 337	\$17.85
Tire Switch	046 351	\$17.16	046 351	\$17.16	046 351	\$17.16
MEDIUM TRUCK - All Others						
Flat Repair	046-345	\$27.56	046-347	\$33.28	046-349	\$35.44
Mount & Dismount	046-339	\$23.99	046-341	\$27.51	046-343	\$30.82
Wheel Balance	044-288	\$29.72	044-288	\$29.72	044-288	\$29.72
Tire Switch	046-351	\$17.16	046-351	\$17.16	046-351	\$17.16
LARGE/SUPERSINGLE TRUCK						
Flat Repair	046-346	\$34.38	046-348	\$36.59	046-350	\$39.06
Mount & Dismount	046-340	\$26.46	046-342	\$29.76	046-344	\$33.28
Wheel Balance	046-338	\$32.24	046-338	\$32.24	046-338	\$32.24
Tire Switch	046-351	\$17.16	046-351	\$17.16	046-351	\$17.16
MISC TRUCK TIRE PARTS & SERVICES						
Misc Commercial - Labor	046 902	Open				
Misc Commercial - Parts	046 903	Open				

<sup>\*</sup>Indexed Weekly

<sup>\*\*</sup>Plus fuel surcharge/Mile Indexed Weekly Light Truck is located on page 1

## **SERVICE CODES MEDIUM COMMERCIAL**

## Oil and Filters

DESCRIPTION	PROD CODE	PARTS	LABOR
COMM USED OIL AND FILTER DISPOSAL	046 284 000	\$6.75	
OIL CHANGE AND FILTER	077 151 000		
Tire Related Services			
COM-TERRA FLAT REPAIR 3100 CS-MOUNTED	040 161 000	\$7.65	\$38.20
MT/DSMT W/NAIL HOLE REPAIR - RADIAL	046 168 000		
COM-IND PRESS ON SERVICE-PER INCH-LOOSE	040 545 000		
INSTALL NEW VALVE STEMS	041 167 000		
METAL VALVE CAPS	041 272 000		
TUBELESS STEEL VALVE STEM	041 271 000		
BRASS VALVE STEM	041 210 000	\$9.00	
DOUBLE SEAL VALVE CAP	041 213 000		
ALUMINUM VALVE STEMS	046 273 000	\$10.50	
MED TRK MOUNT/BALANCE/VALVE GSA CONTRACT	044 208 000	\$6.55	\$50.20
FLAP	040 170 000		
TIRE BRANDING	046 171 000		
TIRE SIPING	040 001 000		
TIRE STUDDING SERVICE	040 210 000		

## **Alignment**

#### **Alignment Checks Only**

7 mgmmone one one			
TRACTOR/TRAILER ALIGNMENT CHECK ONLY	046 181 000		
Alignment			
TRACTOR ALIGNMENT FLAT RATE	046 182 000		
DRIVE AXLE ADJUSTMENT	046 177 000		
TANDEM AXLE ALIGNMENT	078 194 000		
SINGLE AXLE ALIGNMENT	078 195 000		
TRIPLE AXLE ALIGNMENT	078 196 000		
PLUS HOURLY LABOR INSTALLATION (PARTS)	078 120 000		
INSTALLATION CHARGE	078 122 000	\$38.20	
SET TOE ON SOLID AXLE TRUCK	078 155 000	\$39.30	
COM HEAVY TRUCK ALIGN-SINGLE ALIGNMENT	078 164 000		
COM HEAVY TRUCK ALIGN-FRONT AXLE (INCL/GSP 1 BEND)	078 166 000		
COM HEAVY TRUCK ALIGN-FRONT AXLE (EA ADD BEND)	078 167 000		
COM HEAVY TRUCK ALIGN-FRONT AXLE (SET CASTER)	078 168 000		
HEAVY TRUCK ALIGN ADD'L \$/15 MIN FOR 9700 SERIES	078 173 000		
MOBILE ALIGNMENT	078 190 000		
FRT AXLE ALIGN INC/TOE SET CAMBER/CASTER	078 191 000		
COMMERCIAL ALIGNMENT - NAVISTAR LABOR	051 100 000		
COMMERCIAL ALIGNMENT - NAVISTAR PARTS	051 200 000	<u> </u>	
FRONT TOE CHECK & SET ONLY FORD LN9000	078 125 000		
FRONT TOE CHECK & SET ONLY FORD LN8000	078 126 000		

## **Retread Related Services**

DESCRIPTION	PROD CODE	PARTS	LABOR	
NAIL HOLE REPAIR - NO RETREAD	040 173 000			
NAIL HOLE REPAIR - WITH RETREAD	040 174 000			
BUFFING CHARGE	040 175 000			
Shocks				
MEDIUM COMMERCIAL SHOCKS PARTS	043 220 000			
MEDIUM COMMERCIAL SHOCKS LABOR	043 221 000			
COMMERCIAL SHOCKS - NAVISTAR - LABOR	086 100 000			
COMMERCIAL SHOCKS - NAVISTAR - PARTS	086 200 000			
Truckstop Codes				
TRUCKSTOP MOUNT/DISMOUNT INSIDE	040 171 000		\$31.20	\$31.20
TRUCKSTOP MOUNT/DISMOUNT OUTSIDE	040 178 000		\$29.10	\$29.10
SPIN BALANCE MED TRUCK - TRUCKSTOPS	044 168 000	\$5.70	\$23.60	29.30
Wheel Related Services				
WASH RIM/WHEEL ONLY	088 103 000		F/R	
COM RIM WHL REFIN BAKED-ON ENAMEL RIM	088 109 000		F/R	
COM RIM WHL REFIN BAKED-ON ENAMEL WHEEL	088 110 000		F/R	
COM RIM WHL REFIN POWDER-COATED RIM	088 111 000		F/R	
COM RIM WHL REFIN POWDER COATED WHEEL	088 112 000		F/R	
TRUCK WHEEL/RIM (NEW)	040 221 000	CML		
COM RIM WHL REFIN POWDER/PRIME COATED WHEEL	088 114 000		F/R	
COMML REPLACE MUDFLAP	047 326 000		F/R	

# Goodyear "National Account" OFF THE ROAD SERVICE & PARTS PRICING

1/1/2005

N/A	Description	Net Price
Prod. Code	ROAD SERVICE:	Max Price/Hr
	Service CallPortal to Portal	
040 287 000	Service CallRegular Hours	Up to \$100.00
040 288 000	Service CallAfter Hours & Saturday*	Up to \$125.00
040 289 000	Service CallSunday & Holidays*	Up to \$150.00
	Mileage RatePortal to Portal	
	*2 Hour Minimum Charge	
	Service Price Includes:	
	Mileage RatePortal to Portal	
	Mount & Dismount	
	Flat Repairs	
	Includes Standard Patch & Cement	
	VALVE HARDWARE	
041 274 000	Core A-145	GSP
041 275 000	Sealing Hex Cap A-149	GSP
041 276 000	Spud H-41	GSP
041 277 000	Core Housing TV-CH-3	GSP
041 278 000	Tubeless Valve WHG-0570-VC	GSP
041 279 000	4" Swivel Valve Stem WH-45-4	GSP
041 280 000	6" Swivel Valve Stem WH-45-6	GSP
041 281 000	12" Hand Bendable Ext. #753-S-12	GSP
041 282 000	16" Hand Bendable Ext. #753-S-16	GSP
041 283 000	18.5" Hand Bendable Ext. #753-S-18.5	GSP
041 284 000	21.5" Hand Bendable Ext. #753-S-21.5	GSP
041 285 000	Large Bore Straight Valve H-42	GSP
041 286 000	4" Large Bore Brass Ext. #867-4	GSP
041 287 000	6" Large Bore Brass Ext. #867-6	GSP
041 288 000	Misc. Valve Hardware	GSP
041 289 000	Shop Supply Fee \$1.50 or 6.5% of service labor	GSP
	O-RINGS	
046 292 000	24" O-Rings	GSP
046 293 000	25" O-Rings	GSP
046 294 000	29" O-Rings	GSP
046 295 000	33" O-Rings	GSP
046 296 000	35" O-Rings	GSP
046 297 000	39" O-Rings	GSP
046 298 000	45" O-Rings	GSP
046 299 000	49" O-Rings	GSP
046 300 000	51" O-Rings	GSP
046 301 000	Tire Life per Gallon Installed	GSP
046 302 000	Tire Life per 55 Gallon Drum (per gallon)	GSP
046 303 000	Tire Seal per Gallon Installed	GSP
047 526 000	Fuel Surcharge "Off Site Service"	GSP
046 304 000	Misc. Off Road Charges	GSP
046 392 000	OTR Tire Disposal	

## **GOODYEAR LIMITED WARRANTY FOR NATIONAL ACCOUNTS** (Auto & Light Truck)

All parts and labor are warranted to be free from defects in material or workmanship from date of the original repair order delivery receipt based on miles or months whichever comes first.

Any necessary corrections within this warranty period will be made by appointment and upon presentation of the driver's copy of the repair order to the store or dealer having performed the original service. Repairs required identical to those previously performed will be rendered on a no-charge basis within the warranty period. Additional parts or labor that may be required, not on the original repair order, will be billed at the rate in effect at the time of service.

If vehicle cannot be returned to original repairing store or dealer, emergency corrective repairs for safe vehicle operation under this warranty can be performed by another store or dealer listed in the directory. The vehicle should then be returned to original store for any additional warranty repairs required.

NOTE: For details of warranty service procedures and documentation, refer to General Instructions section of National and Consumer Accounts Instruction Manual.

#### Specific Limited Warranty Periods:

• Air Conditioning Services:

· Air Shocks:

· Alignment:

Batteries

· Belts and Hose: (cooling system)

 Brake Överhaul w/Remanufactured Calipers Wheel Cylinders

• 3/4 Ton Brake Overhaul w/remanufactured Calipers Wheel Cylinders

 Brake Services (excluding overhaul):

· Cooling System Services:

• Engine Tune-Up:

· Starter/Alternators

 Exhaust Components (excluding muffler):

· MacPherson Strut cartridges and assemblies:

Muffler:

· Shock/Absorbers:

· Steering and Suspension Parts:

· Wheel Balance:

Parts: 6 months or 6,000 miles, whichever comes first. Labor: 6 months or 6,000 miles, whichever comes first. Parts: 6 months or 6,000 miles, whichever comes first. Labor: 6 months or 6,000 miles, whichever comes first. Parts: 6 months or 6,000 miles, whichever comes first. Labor: 6 months or 6,000 miles, whichever comes first. See manufacturer's specified warranty

Parts: 12 months or 12,000 miles, whichever comes first. Labor: 12 months or 12,000 miles, whichever comes first.

Parts: Lifetime

Labor: 24 months or 24.000 miles, whichever comes first.

Parts: 12 months or 12,000 miles, whichever comes first. Labor: 6 months or 6,000 miles, whichever comes first.

Parts: 12 months or 12,000 miles, whichever comes first. Labor: 12 months or 12,000 miles, whichever comes first. Parts: 12 months or 12,000 miles, whichever comes first. Labor: 12 months or 12,000 miles, whichever comes first. Parts: 6 months or 6,000 miles, whichever comes first. Labor: 6 months or 6,000 miles, whichever comes first. Parts: 12 months or 12,000 miles, whichever comes first. Labor: 12 months or 12,000 miles, whichever comes first.

Parts: 12 months or 12,000 miles, whichever comes first. Labor: 12 months or 12,000 miles, whichever comes first.

Parts: 24 months or 24,000 miles, whichever comes first. Labor: 12 months or 12,000 miles, whichever comes first. Parts: 12 months or 12,000 miles.

Labor: 12 months or 12,000 miles, whichever comes first.

Parts: Lifetime, to the original purchaser.

Labor: 12 months or 12.000 miles, whichever comes first.

Parts: 12 months or 12,000 miles, whichever comes first. Labor: 12 months or 12,000 miles, whichever comes first. Parts: 12 months or 12,000 miles, whichever comes first. Labor: 12 months or 12,000 miles, whichever comes first.

All Other Repairs Not Listed Above — 6 months or 6,000 miles.

## **EXCLUSIONS**

- 1. Any warranty will not apply if the repair order indicates certain specific labor, parts, or service required for satisfactory performance were not authorized.
- 2. Warranty repair cost will not exceed the cost of the original repair or service.
- 3. This service warranty does not in any way extend to special or consequential damages, nor does it apply to any failure due to fire, theft, road damage, wreck, or collision, or any negligent or willful abuse.
- 4. 3/4 ton and larger commercial truck warranty: 6 months or 6,000 miles.
- 5. Emergency vehicles repairs are warranted for 12 months or 12,000 miles, whichever comes first.

### **MISCELLANEOUS SERVICE CODES**

It is recognized that certain miscellaneous parts and services (not shown in this price list) may be required. Use the following product codes for billing these parts and services.

**IMPORTANT** — When miscellaneous codes are used, an appropriate description of parts and/or services is essential on the invoice. All miscellaneous items must be priced (both parts and labor).

025 200	Radiator Service, Parts	052 200	Brakes, Parts
025 100	Radiator Service, Labor	052 100	Brakes, Labor
035 200	Engine, Parts	053 200	Exhaust, Parts
035 100	Engine, Labor	053 100	Exhaust, Labor
040 200	Miscellaneous Tire Service, Parts	057 200	Belts/Hoses, Parts
040 100	Miscellaneous Tire Service, Labor	057 100	Belts/Hoses, Labor
041 200	Valves, Parts	059 200	Wiper Service Parts
041 100	Valves, Labor	059 100	Wiper Service Labor
042 200	Steering & Suspension, Parts	064 200	Wheel Bearings Parts
042 100	Steering & Suspension, Labor	064 100	Wheel Bearings Labor
043 200	Shocks, Parts	066 200	Headlamps Parts
043 100	Shocks, Labor	066 100	Headlamps Labor
044 200	Wheel Balance, Parts	077 200	Oil, Lubrication, Parts
044 100	Wheel Balance, Labor	077 100	Oil, Lubrication, Labor
045 200	Miscellaneous Transmissions, Parts	078 200	Vehicle Alignment, Parts
045 100	Miscellaneous Transmissions, Labor	078 100	Vehicle Alignment, Labor
046 277	Battery Disposal Charge	079 200	MacPherson Struts, Parts
047 200	Tune-Up, Parts	079 100	MacPherson Struts, Labor
047 100	Tune-Up, Labor	087 200	Air Conditioning, Parts
048 200	Vehicle Inspection, Parts	087 100	Air Conditioning, Labor
048 100	Vehicle Inspection, Labor	089 200	Oil Filters, Parts
049 200	Anti-Freeze, Parts	089 100	Oil Filters, Labor
049 100	Anti-Freeze, Labor	097 200	Transmission Maintenance, Parts

NOTE: Miscellaneous service codes are charged a 12.5% administration fee. See Policy letter posted on Tire-HQ under service.



# You've come to the right place for service

# Nationwide Limited Warranty Protection

We want you to be completely satisfied with our Auto Service:

So everything we do is backed by a written Limited Warranty.

Each warranty is simple and straightforward: if there's ever any problem with a warranted repair or service we've performed, we'll do it over.

Every warranty is available for inspection and you should ask to see the one for the service that you need. You'll see that most cover parts and labor. But, if a charge is involved it will be clearly spelled out, not hidden in fine print.

The Goodyear Auto Service limited Warranty is honored by approximately 4,000 Goodyear Auto Service Centers and participating Goodyear Independent Dealer locations nationwide.

If you're within 25 miles of the original service location, you must return there for warranty service.

And if you ever have a repair failure and you're more than 25 miles from the location where the original service was performed, any Goodyear Auto Service Center location anywhere in the country will honor the warranty and correct the problem.

# *Toll-Free Customer Assistance Line* 1-800-321-2136

If you are dissatisfied with our work, please don't walk away unhappy.

Talk with the manager. Chances are, he can resolve the problem.

But, if he can't, call Goodyear's toll-free Customer Assistance Line. We'll do our best to keep you on our side.



GOODYEAR SUPPORTS
VOLUNTARY TECHNICIAN
CERTIFICATION THROUGH

National Institute for

AUTOMOTIVE SERVICE EXCELLENCE